

MEDIA RELEASE

21 June 2005

MDC congratulates our OAM recipient FOR IMMEDIATE RELEASE

Metropolitan Domiciliary Care (MDC) is proud to announce that local Multicultural Consultant, Ms Gosia Skalban was awarded the Medal of the Order of Australia in the Queen's Birthday awards announced this week.

Ms Skalban received a Medal (OAM) for outstanding service to the multicultural community, including through her work with Metropolitan Domiciliary Care. Gosia has a long history with the organisation, having held positions with MDC over the last 10 years. She has also been involved in various community and department boards & committees responsible for the initiation of numerous ethno-specific services – most recently being nominated by the Minister for Multicultural Affairs to Cabinet and appointed by the Governor to the South Australian Multicultural and Ethnic Affairs Commission.

In 2004, as the Culturally & Linguistically Diverse (CALD) Project Officer, she developed the MDC Service Delivery Framework for Clients from CALD Backgrounds.

The Framework identifies a number of key action areas for MDC, including:

- The development of an employee recruitment and retention program supportive of bilingual staff within MDC
- The development of a process of cultural competency for MDC staff to enhance their skills in working with clients and their families from CALD backgrounds
- The development of a framework of service delivery that is flexible and responsive to the needs of clients from CALD backgrounds
- The development of a mechanism for the monitoring of access and equity to establish MDC as a leading CALD HACC agency

The implementation of the key actions will ensure that, from the point of entry, CALD clients of MDC receive services which are sensitive to their needs.

Chief Executive Officer of Metropolitan Domiciliary Care, Jane Pickering said, "MDC has had a long history of service delivery to clients from CALD backgrounds, particularly in the western and eastern suburbs of Adelaide.

"Ms Skalban's knowledge of the various cultures and local community meant she brought a different perspective to MDC and its deliberations on multicultural issue."

Metropolitan Domiciliary Care is the largest government provider of home-based services operating across Adelaide. MDC provides services to support people with significantly reduced capacity to remain living in the community, in their own homes.

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GENERAL ENQUIRIES & REFERRALS (8.30am-5pm)

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